

Ref. No : AF/SA/2022/JD/01

Detailed Job Description

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|---------------------|---|-----------------------------------|
| Job title | : | Desktop Support Engineer |
| Reporting to | : | Lead Engineer |
| Salary | : | Industry par CTC |
| Hours | : | Full time |
| Location | : | Vidyaranyapura office, Bangalore. |

Purpose of the position

Acufore is seeking a Desktop Support Engineer, to work in a balanced environment of fast-growing company with established clientele.

Desired Requirements

- Knowledge of computers and other hardware devices.
- Knowledge of network troubleshooting, Ethernet and IP configuration.
- Knowledge of software distribution and patch management.
- Knowledge of ticketing-based support systems.
- Walking customers through installing applications and computer peripherals
- Trouble Shooting Hardware & Software issues.

Academic & trades qualifications

Any Graduate . CCNA Certification preferable

Work experience & skills

2 + years' experience in Desktop Support.